



## **Support Subscription Price List and details**

Published By Roberto J. Dohnert, Sept 15, 2012 Rev (01) Oct 17, 2012, Rev (02) December 12, 2013

This is a current list and pricing strategy for PC/OpenSystems LLC consulting division. These prices are subject to change either annually, or by the company with a 2 week written notice.

**Phone Number:** (919)728-0386

**E-mail Address:** [rjdohnert@pc-opensystems.com](mailto:rjdohnert@pc-opensystems.com)

**Mailing Address:**

PO Box 698  
Franklinton NC 27525

## **Supported Software Products**

Microsoft Windows 7/8 and includes all Server Platforms

Black Lab Enterprise Linux

Black Lab Linux

Red Hat Enterprise Linux

Novell SuSE Enterprise Linux

Oracle Linux

Kubuntu LTS

SGI Irix

KDE 4.11

QT 5

OpenOffice.org, LibreOffice Suite, Microsoft Office, Apache, NFS, SSH,

TomCat, WebObjects, Oracle Database

## Subscription based services

- Hardware installation and testing
- Software testing and installations
- Custom application design: This includes Objective C, GTK, QT 5, and Mono /.NET
- For SGI IRIX customers this includes porting of SGI IRIX applications to Black Lab Enterprise Linux, when purchased along with the POWER10 Server or the Black Lab ExtremeStation
- Hardware repair
- Data Recovery \*\*This excludes physical damage to the drive
- Flood, rain natural disaster recovery
- Hardware and Software acquisition assistance

With Black Lab Enterprise Linux, Linux, Windows and based environments we can provide subscription based support services. You will find our subscription based services for these class of environments quite competitive . Per seat installation means how many systems you have installed. This figure means physical machines and excludes virtual machine environments. Our subscription term is for a 12 month period and includes remote administration as well as onsite. For onsite service the client is responsible for ALL EXPENSES including Fuel, food, hotel and flights if outside a 100 mile radius. For distances less than 100 miles client is responsible for Food and Fuel expenses. There is no limit to onsite or remote service.

These prices are subject to change with contract negotiations.

Less than 15 machines or more than 300? Call for a quote

### Seating Pricing

15 – 50 system installations \$800.00 USD Per Month  
50 – 150 system installation \$1200.00 USD Per Month  
150-300 system installations \$3000.00 USD Per Month

Amazon EC2 and Windows Azure remote support

15 – 50 image installations \$1000.00 USD Per Month  
50 – 150 image installation \$3200.00 USD Per Month  
150-300 image installations \$6000.00 USD Per Month

PowerPC and all Alternative hardware Platforms

15 – 50 system installations \$1200.00 USD Per Month  
50 – 150 system installation \$3500.00 USD Per Month  
150-300 system installations \$6500.00 USD Per Month